

Seminar and Training Topics (Live and/or Virtual)**Interpersonal Skills:**

Navigating Online Networking: Upping Your Online Networking for Professional and Personal Gain
Networking 101: Making Every Contact Count
Networking 101: The College Edition
Small Talk Can Lead to Big Things
Connecting and Communicating in Times of Chaos

Customer Service and Business Building:

The Language of Customer Service: What to Say and How to Say It
How to Go from Good Customer Service To Great Customer Service
Customer Experience vs. Customer Service
External and Internal Customer Service: Every Customer Counts
8 Tips for Trade Shows and Expos: More Than Just a Keychain!
Gain from Giving: How to Develop a Sense of Social Responsibility

Team Development and Workforce Training

11 Team Building Tips for Tip Top Teams
Using The Platinum Rule When Working With Others
A Shot of Fun: Injecting Positivity Into Your Workplace
Energizing Your Workforce: 11 Morale and Motivation Boosters for Everyday Success
Silos Are for Farmers: How to Make Sure Your Employees Work Cooperatively
Strategic Audits: Turning What Doesn't Work into What Does
Finding the Best Person for the Job: Conducting a Successful Executive Search
Volunteers, Interns, and Committees: Building a Program that Works for Everyone
Creating a Mentoring Program

Sales Training:

Turning Cold Calls into Warm Leads
The Ups and Downs of Elevator Pitches
The Fortune Is In the Follow Up

Special Events:

Good Morning, Sunshine! Waking Up Your Tired Events
9 Ways To Break the Ice and Warm Up Your Events
Going from Live to Virtual Events

Public Relations and Writing Skills:

Holler for the Dollars: DIY Public Relations Strategies
The Devil Is In the Details: Managing Minutiae for Impressive Impact
Attention is Earned, Not Given: Getting Your Business Media Attention
Get Creative: Finding and Securing Press Opportunities
Communicating Effectively in Writing