

Workshops and Seminars:

- ❖ **Networking 101: Making Every Contact Count**
- ❖ **Networking 101: The College Edition**
- ❖ **Holler for the Dollars: DIY Public Relations Strategies**
- ❖ **Small Talk Can Lead To Big Things**
- ❖ **The Fortune Is In the Follow Up**
- ❖ **The Language of Customer Service: What To Say and How To Say It**
- ❖ **How To Go From Good Customer Service To Great Customer Service**
- ❖ **Customer Experience vs. Customer Service**
- ❖ **External and Internal Customer Service: Every Customer Counts**
- ❖ **8 Tips for Trade Shows and Expos: More Than Just a Keychain!**
- ❖ **Good Morning, Sunshine! Waking Up Your Tired Events**
- ❖ **11 Team Building Tips for Tip Top Teams**
- ❖ **9 Ways To Break the Ice and Warm Up Your Events**
- ❖ **Strategic Audits: Turning What Doesn't Work into What Does**
- ❖ **Finding the Best Person for the Job: Conducting a Successful Executive Search**
- ❖ **Volunteers, Interns, and Committees: Building a Program that Works for Everyone**
- ❖ **Creating a Mentoring Program**
- ❖ **Energizing Your Workforce: 11 Morale and Motivation Boosters for Everyday Success**
- ❖ **A Shot of Fun: Injecting Positivity Into Your Workplace**
- ❖ **Silos Are For Farmers: How to Make Sure Your Employees Work Cooperatively**
- ❖ **The Devil Is In the Details: Managing Minutiae for Impressive Impact**